# Information Technology Projects

January 31, 2014

Prepared by the Office of Policy and Management, Office of Finance

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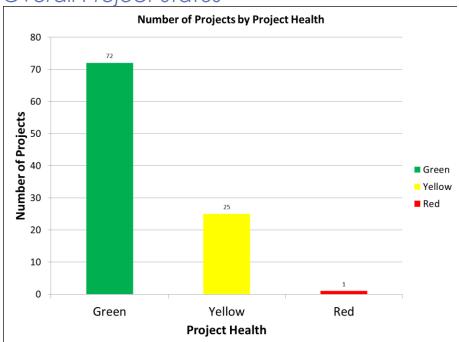
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# IT Project Portfolio

#### Overview

There are 98 Information Technology projects included in this portfolio. Project status is reported as an indication of whether a project is within budget and expected timeframe for completion. Projects listed as green are within budget and expected timelines with limited risk. Projects listed as yellow have a likelihood of project delays or exceeded budgets. Projects listed as red have exceeded budgets and/or timelines.

Overall Project Status



# Other indicators

All but 5 of the project listed in this report are active. The completed projects are noted with a✓. Additionally, many of the projects listed in this report have received funding through the IT Capital Investment Program. Those projects are noted with a \$.

# Data

Information used to develop this report has been provided to OPM by staff of each agency. The Information
Technology Strategy and Investment
Committee was established to ensure technology investments are implemented across agencies that meet the State's highest priority business needs.

# Section A - Agency Projects

#### Board of Pardons and Paroles

1. SCORES - Statewide Collaborative Offender Risk Evaluation System

Timeline/Status: 1/1/2012 - 10/1/2014

Estimated Budget: \$160,000

# Department of Administrative Services

1. Data Center Consolidation

Timeline/Status: 10/3/2013 - 6/30/2016

Estimated Budget: \$4,000,000

2. Diversity Study Data Collection

Timeline/Status: 7/1/2013 - 7/1/2015

Estimated Budget: \$500,000

3. ✓ Enterprise ITSM BMC Numara Footprints - Service Core

Timeline/Status: 8/27/2012 - 11/22/2013

4. \$ Enterprise Licensing Review and Enhancements

Timeline/Status: 5/1/2013 - 4/30/2014

Estimated Budget: \$270,000

5. Municipal Expansion of Nutmeg Network

Timeline/Status: 10/1/2013 – 10/1/2015

Estimated Budget: \$7,000,000

6. \$ Regulations Modernization

Timeline/Status: 7/5/2013 - 7/31/2014

Estimated Budget: \$1,700,000

7. Self Funded E-Government

Timeline/Status: 7/31/2013 – 7/1/2015

8. Unified Communications

Timeline/Status: 10/3/2013 – 10/1/2015

Estimated Budget: \$13,000,000

 <sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

#### Department of Children and Families

1. Replacement of SACWIS Case Management System

Timeline/Status: 1/2/2014 – 6/30/2016 Estimated Budget: \$75,000,000

2. SACWIS Case Management System

Timeline/Status: 1/1/1996 – 1/1/2016 Estimated Budget: \$3,000,000

3. Virtual Desktops

Timeline/Status: 3/4/2013 - 2/5/2014 Estimated Budget: \$50,000

# Department of Correction

1. 24 x 7 Scheduling System

Timeline/Status: 5/6/2004 - 12/31/2013

2. Case Notes

Timeline/Status: 8/24/2009 - 6/30/2014

Estimated Budget: \$775,000

3. Cheshire Campus Network Upgrade

Timeline/Status: 6/1/2013 - 3/31/2014
Estimated Budget \$250,000

4. CISS - CT Information Sharing System

Timeline/Status: 3/5/2010 - 12/31/2015

5. Department of Correction Electronic Health Records

Timeline/Status: 7/1/2013 - 7/1/2016 Estimated Budget: \$9,750,000

6. Disaster Recovery/Alternate Data Center Project

Timeline/Status: 9/1/2008 - 6/30/2015 Estimated Budget: \$1,000,000

7. Distance Learning

Timeline/Status: 7/1/2012 - 9/30/2013 Estimated Budget: \$29,000

8. Electronic GED Processing

Timeline/Status: 7/1/2012 - 12/31/2014 Estimated Budget: \$30,000

- 9. Enfield Campus Network Upgrade
- ✓ Project Completed
- \$ IT Capital Investment Funds provided

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Timeline/Status: 6/1/2013-7/1/2014

Estimated Budget: \$100,000

10. \$ Offender Management Information System

Timeline/Status: 2/5/2007 - 12/31/2017

Estimated Budget: \$20,000,000

11. ✓ Statewide Automated Victim Information and Notification System

Timeline/Status: 8/1/2008 - 1/31/2014

Estimated Budget: \$750,000

12. Windows 7 Migration

Timeline/Status: 12/1/2013-12/31/2014

Estimated Budget: \$2,500,000

13. Wireless Access at Department of Correction

Timeline/Status: 3/1/2013-12/1/2014

Estimated Budget: \$35,000

 <sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

# Department of Developmental Services

1. Eligibility Determination Intake Collection

Timeline/Status: 12/3/2012 - 2/3/2014

Estimated Budget: \$50,000

2. HCBS Waiver Case Management System IAPD

Timeline/Status: 10/1/2012 - 12/31/2015

Estimated Budget: \$20,000,000

3. Quality of Services Review Transformation

Timeline/Status:3/15/2013 - 7/30/2015

Estimated Budget: \$363,180

4. Global Reporting

Timeline/Status: 8/2/2012 - 8/31/2013

Estimated Budget: \$249,500

# Department of Emergency Services and Public Protection

1. Agency Helpdesk Platform Upgrade

Timeline/Status: 10/1/2012 - 8/30/2013

Estimated Budget: \$185,000

2. Criminal History Modernization Project

Timeline/Status: 1/2/2014-12/31/2015

Estimated Budget: \$2,869,563

3. Next Generation Identification/Cogent AFIS Upgrade

Timeline/Status: 2/1/2013 - 12/11/2015

Estimated Budget: \$600,000

4. Special Licensing and Firearms Registration & Gun Dealer Firearms Authorization Secured Internet Application

Timeline/Status: 1/2/2014 - 8/31/2015

Estimated Budget: \$550,000

 <sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

#### Department of Energy and Environmental Protection

1. \$ eFishing Derby

Timeline/Status: 6/3/2013 - 7/1/2014

Estimated Budget: \$515,000

2. \$ e-Permitting - Stormwater Construction

Timeline/Status: 2/24/2011 - 3/10/2014

Estimated Budget: \$2,937,438

3. \$ e-Permitting - Stormwater Industrial & No Exposure

Timeline/Status: 2/24/2011 - 3/16/2014

4. ✓\$ e-Permitting - Underground Storage Tanks

Timeline/Status: 2/24/2011 - 11/29/2013

5. Municipal Solid Waste and Recycling

Timeline/Status: 7/1/2011 - 3/4/2014

Estimated Budget: \$450,000

6. \$ PURA E-Filing System

Timeline/Status: 8/16/2012 - 10/27/2014

Estimated Budget: \$2,770,077

7. \$ Radiation eFiling and Case Management

Timeline/Status: 4/1/2013 - 7/31/2014

Estimated Budget: \$646,824

8. ✓ Real-time Air Quality Website

Timeline/Status: 6/1/2011 - 8/30/2013

Estimated Budget: \$200,000

9. \$ Sites Case Management System

Timeline/Status: 6/1/2013 - 11/30/2015

Estimated Budget: \$2,500,000

10. \$ VOIP (Voice over IP telephony) implementation

Timeline/Status: 1/1/2013 - 12/20/2013

Estimated Budget: \$1,500,000

# <u>Department of Labor</u>

1. Appeals Scheduler

Timeline/Status: 2/15/2011 - 4/30/2013

Estimated Budget: \$1,600,000

- 2. Desktop Management System Replacement (Numara)
- ✓ Project Completed
- \$ IT Capital Investment Funds provided

Timeline/Status: 8/6/2012 - 12/31/2013 Estimated Budget: \$140,000

3. Employer Electronic Filing

Timeline/Status: 8/1/2013 - 4/30/2014

Estimated Budget: \$500,000

4. Financial Accounting Systems

Timeline/Status: 1/2/2009 - 12/31/2013

Estimated Budget: \$193,286

5. HIX Project

Timeline/Status: <mark>5/1/2013- 2/28/2014</mark>

Estimated Budget: \$50,000

6. SSA Interface

Timeline/Status: 2/15/2012 - 8/22/2013

7. UC Fraud Penalty Project

Timeline/Status: 11/19/2012 - 12/31/2014

Estimated Budget: \$1,000,000

8. Ul Modernization

Timeline/Status: 10/1/2013 - 10/1/2014

Estimated Budget: \$3,000,000

9. Workforce Development Business System

Timeline/Status: 5/2/2011 - 12/31/2014

Estimated Budget: \$1,000,000

# <u>Department of Mental Health and Addiction Services</u>

1. Critical Incident

Timeline/Status: 4/1/2013 - 2/28/2014

Estimated Budget: \$200,000

2. CVH Campus Infrastructure

Timeline/Status: 6/1/2012 -12/30/2016

Estimated Budget: \$2,000,000

3. DOJ - Department of Justice

Timeline/Status: 8/1/2009 -12/31/2014

Estimated Budget: \$2,000,000

4. Health Information Technology\Electronic Medical Record

Timeline/Status: <mark>4/12/2012 - 4/1/2016</mark>

Estimated Budget: \$4,200,000

✓ - Project Completed

\$ - IT Capital Investment Funds provided

5. MS Office 2010 Project

Timeline/Status: 2/1/2013 - 4/30/2014 Estimated Budget: \$1,309,000

6. Provider Quality Report

Timeline/Status: 6/1/2011 -3/31/2014

Estimated Budget: \$200,000

7. Vacancy Management System\Mental Health Assistant Transfer List

Timeline/Status: 3/1/2012 - 3/31/2014

Estimated Budget: \$250,000

8. VMWare \ Mobile Storage Devices

Timeline/Status: 12/13/2013 - 2/10/2014

Estimated Budget: \$107,175

# Department of Motor Vehicles

1. CIVLS

Timeline/Status: 9/1/2009 - 3/1/2014 Estimated Budget: \$26,000,000

2. Quick Service Center

Timeline/Status: 11/1/2011 - 11/1/2014

Estimated Budget: \$700,000

3. **\$** Real Time Insurance Verification

Timeline/Status: 12/4/2012 - 12/31/2014

Estimated Budget: \$600,000

4. THE DLID system upgrade - Central Issuance

Timeline/Status: 9/15/2013 - 1/1/2015

Estimated Budget: \$1,000,000

# <u>Department of Public Health</u>

 Long Term Care Applicant Background Check Management System

Timeline/Status: 10/1/2011 - 9/30/2014

Estimated Budget: \$2,812,066

2. \$ Health Information Exchange

Timeline/Status: <mark>3/1/2010 - 3/30/2014</mark>

Estimated Budget: \$7,200,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

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3. ✓ Replacement of aging network infrastructure

Timeline/Status: 2/4/2013 - 7/26/2013

Estimated Budget: \$600,000

4. Sexually Transmitted Disease Reporting Portal

Timeline/Status: 8/30/2013 - 9/30/2016

Estimated Budget: \$874,400

5. Virtual Desktop

Timeline/Status: 6/3/2013 - 1/31/2014

Estimated Budget: \$100,000

Vital Records -- State and Territorial Exchange of Vital Events (STEVE)

Timeline/Status: 7/1/2013 - 10/25/2013

Estimated Budget: \$25,000

7. Vital Records Birth Registry System

Timeline/Status: 4/1/2010 - 2/27/2015

Estimated Budget: \$1,092,000

8. Vital Records Death Registry

Timeline/Status: 10/1/2014 - 10/1/2017

Estimated Budget: \$2,412,224

9. WIC - EBT integration Program

Timeline/Status: 10/16/2013 - 4/1/2015

Estimated Budget: \$3,609,749

10. WIC MIS modernization project

Timeline/Status: <mark>6/1/2013 - 8/31/2014</mark>

Estimated Budget: \$4,641,434

11. Windows 7 upgrade

Timeline/Status: 12/1/2013 - 2/28/2014

Estimated Budget: \$180,000

#### Department of Rehabilitation Services

1. \$ Integrated Consumer Service and Reporting System

Timeline/Status: 7/1/2013 - 6/30/2015

Estimated Budget: \$5,315,595

# Department of Revenue Services

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

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1. Agency Server / Storage replacement project

Timeline/Status: 3/1/2013 - 12/30/2013

Estimated Budget: \$736,285

2. Scanning, Imaging, Workflow, & Document Management

Timeline/Status: 7/1/2013 - 8/1/2015

Estimated Budget: \$0

3. Telecommunication Equipment upgrades

Timeline/Status: 5/1/2013 - 11/29/2013

Estimated Budget: \$639,000

4. Windows 7 & Office 2013 upgrade

Timeline/Status: 4/30/2012 - 11/29/2013

Estimated Budget: \$550,000

#### Department of Social Services

1. ConneCT

Timeline/Status: 11/28/2011 - 10/1/2013

Estimated Budget: \$27,000,000

\$ Integrated Eligibility Project - Tier 1

Timeline/Status: 4/1/2012 - 9/5/2014 Estimated Budget: \$108,000,000

3. \$ Integrated Eligibility Project - Tiers II & III

Timeline/Status: 4/1/2012 - 12/1/2015 Estimated Budget: \$100,000,000

# <u>Department of Transportation</u>

1. Exor

Timeline/Status: 6/5/2012 - 6/15/2014

Estimated Budget: \$2,000,000

#### Division of Criminal Justice

1. Case Management Project

Timeline/Status: 5/1/2013 - 6/30/2015 Estimated Budget: \$10,000,000

#### Division of Public Defender Services

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

#### 1. \$ CISS Readiness/Case Management Project

Timeline/Status: 10/1/2012 - 6/30/2017

Estimated Budget: \$9,626,671

# Office of Governmental Accountability

1. ✓ eCRIS

Timeline/Status: 6/1/2006 - 1/1/2008 Estimated Budget: \$900,000

# Office of Policy and Management

1. ✓\$ Criminal Justice Lifecycle Grants Management System

Timeline/Status: 1/1/2013 - 10/30/2013

Estimated Budget: \$773,285

2. OBIEE Analytic and Reporting Implementation

Timeline/Status: 9/9/2013 - 8/31/2016

Estimated Budget: \$6,500,000

# Office of the Attorney General

1. Document Management System Upgrade

Timeline/Status: 2/1/2013 - 4/30/2014

Estimated Budget: \$437,000

2. Legal Matter Management

Timeline/Status: <mark>2/1/2013 - 6/30/2014</mark>

Estimated Budget: \$466,000

# State Department of Education

1. DCF Data Exchange

Timeline/Status: 9/3/2012 - 7/1/2013

Estimated Budget: \$250,000

2. DCS Application Re-write

Timeline/Status: 9/3/2012 - 12/31/2013

Estimated Budget: \$250,000

3. Direct Certification

Timeline/Status: 7/2/2012 - 7/2/2015

Estimated Budget: \$1,000,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

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4. P20W Information System pilot

Timeline/Status: 7/1/2009 - 7/1/2014
Estimated Budget: \$500,000

5. School Interoperability Framework

Timeline/Status: 11/5/2012 - 12/31/2013 Estimated Budget: \$500,000

6. Smarter Balanced Online Assessment Testing

Timeline/Status: 11/5/2012 - 12/31/2013 Estimated Budget: \$400,000

# Workers Compensation Commission

1. eFile

Timeline/Status: 9/3/2013 - 12/31/2019 Estimated Budget: \$5,500,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

# Section B - Detail Project Reports

#### Board of Pardons and Paroles

1. SCORES - Statewide Collaborative Offender Risk Evaluation System **Description:** Over the past decade, the national focus on reentry in correctional practice has been embraced by the criminal justice system in Connecticut. The Department of Correction and Board of Pardons and Paroles, in particular, have invested significant and continuing effort to improve practices around reentry. Pursuant to Public Act 08-01, both agencies partnered with Judicial's Court Support Services Division to create both the state's first Reentry Strategy and the first Assessment Strategy in an attempt to define a shared policy for recidivism reduction.

As we continued to improve on our reentry model, it became apparent that effective reentry was only accomplished when solid assessment of offender risk and need was completed and then followed through in treatment planning and program assignment. To illustrate how strongly a reliable assessment drives successful reentry, and to streamline our practices, the two statewide strategies were merged into one in 2011.

Our next steps in improving the assessment-reentry process involve merging and streamlining our actual every day processes, to work smarter and to get even better results.

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

**Status:** BOPP and DOC have partnered with the University of Cincinnati to use the Ohio Risk Assessment System for the new SCORES system. This will require customizing Ohio's system to meet Connecticut's needs. The system was delayed as a result of UC having to switch vendors and basically start the requirements gathering and customization process from scratch. This caused at least a six month delay. The requirements team has completed its assessment and submitted the requirements to the vendor on December 19, 2013. The vendor will now work with UC to come up with a cost structure for any enhancements that had not been originally envisioned. This should take place in the first quarter of calendar year 2014.

The project is waiting for new vendor to deliver a basic copy of the product before we can move forward. The two sides have decided that UC will host this application. IT sides from both the vendor as well as CTDOC are working out the interface requirements. Weekly meetings are held very Friday to work out any issues on both the IT side as well as the business side.

Manual training on the new assessment tools will be held on October 23 and October 24. Once this is completed CTDOC and BOPP will be able to begin using the new tool on paper. Once the new technology system is ready this information can be loaded into the system. The new system and the implementation is not scheduled until later in 2014. DOC has also assigned a new project manager as of January 1, 2014. The new project manager has been part of the customization team and is very familiar with the project so there should be very little disruption.

Estimated Budget: \$160,000

# Department of Administrative Services

#### 1. Data Center Consolidation

**Description:** DAS/BEST will be moving the data center from a high cost facility to a pair of redundant data centers that offer greater capability, greater energy efficiency and better redundant operations to keep technology running. Individual agency data rooms will be consolidated into the new data center space when available in 2015. The state will minimize any future investments in multiple, agency based computing facilities.

**Status:** Current customers of the data center are being migrated during the data center move. Additional customers will be moved as office locations are moved in Hartford. Facilities impacted include 165 Capitol Ave, Sigourney Street, and others.

Estimated Budget: \$4,000,000

# 2. Diversity Study Data Collection

**Description:** Investigate and implement new or existing tools to fill this data collection function.

#### ✓ - Project Completed

\$ - IT Capital Investment Funds provided

Status: Evaluating existing products (PMWEB) and external solutions.

Estimated Budget: \$500,000

#### 3. ✓ Enterprise ITSM BMC Numara Footprints - Service Core

**Description:** DAS/BEST will implement an enterprise-class IT Service Management solution and service that provides state agencies with access to software services such as Help Desk, Incident and Problem Management, Configuration Management, Security and Compliance, as well as Lifecycle Management, among others. The service relies on the use of BMC's FootPrints Service Management Solution as implemented and supported by DAS/BEST and offered to all Executive Branch agencies.

**Status:** DAS/BEST Enterprise Help Desk application successfully launched on 10/30/13 and is in production status. Finalizing documentation. DAS/BEST Project Completed for RFS, Incident Management and Service Catalog.

#### 4. \$ Enterprise Licensing Review and Enhancements

**Description:** Enterprise credential management (eLicensing) is used today by multiple agencies (DPH, DCP, SOTS, DOAG). This project will complete current rollout activities to maximize current product implementation. This project will also reexamine agency business requirements to determine best long term system options.

**Status:** Worked with DCP to implement online features. Started requirement discussions with DOAG and DCP.

Estimated Budget: \$270,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

#### 5. Municipal Expansion of Nutmeg Network

**Description:** DAS/BEST will be working with the municipalities and regional councils of government to expand the state fiber optic network to increase the availability of regional solutions.

**Status:** Plan was delivered to legislature and has started implementation of the lower complexity connections.

Estimated Budget: \$7,000,000

#### 6. \$ Regulations Modernization

**Description:** Currently, the publication of state regulations is completely paper based. While some agencies do post their regulations online, there is no requirement for them to do so and no control over whether the version posted is up-to-date or comprehensive. The primary objective of this project is to create a system to facilitate online public access to the state's regulations, the documents created while proposed regulations move through the regulation approval process (regulation-making record), and allow agencies to submit proposed regulations through an electronic workflow.

**Status:** Vendor and Technology was selected. In process of finalizing SOW and Proposal from vendor for PO.

Estimated Budget: \$1,700,000

#### 7. Self Funded E-Government

**Description:** DAS/BEST is working in conjunction with DECD, DMV, OPM and several other state agencies to redesign the State's online presence. This project will bring a new online capability and citizen focus to the State portal. The initial phase of the project will involve the establishment of a business portal to help find resources for doing business in the State.

**Status:** Contract signed in January.

Estimated Budget: \$0

#### 8. Unified Communications

**Description:** DAS/BEST will implement a new set of communications capabilities to replace outdated and expensive systems. This new capability will lower costs of telephone services and provide greater resiliency in the event of a disaster. This will also provide newer collaboration opportunities such as video conference and concurrent document editing.

**Status:** Initial implementations have begun for DSS and DEEP. Additional investment required to take agency specific systems and transform to the enterprise.

Estimated Budget: \$13,000,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

# Department of Children and Families

#### 1. Replacement of SACWIS Case Management System

**Description:** Replace the 1996 LINK system with a fluid and user friendly system that will support social workers and be mobile. We hope it will be an Enterprise system.

**Status:** We are in the Planning Phase - Federal approval has been received verbally, executive sponsorship is strong and commitment for funding secured.

**Estimated Budget:** \$75,000,000

#### 2. SACWIS Case Management System

**Description:** The State Agency Child Welfare Information System or LINK requires maintenance, updating and enhancing.

**Status:** Older system should be replaced and requires a lot of TLC.

Estimated Budget: \$3,000,000

#### 3. Virtual Desktops

**Description:** Pilot the use of virtual desktops or virtual applications in the agency.

**Status:** On track - looking at capitol investment for enterprise project.

Estimated Budget: \$50,000

# <u>Department of Correction</u>

#### 1. 24 x 7 Scheduling System

**Description:** The Department of Correction has all of our Correctional facilities that require scheduling of its staff 24 hours a day 7 days a week. The department has several union contracts that have many unique scheduling and attendance requirements. As a result of these requirements the department needs a system that will allow it to track the unique schedules and produce attendance and payroll data that can be easily interfaced with the state's CORE-CT system.

**Status:** This has been a long project that has taken far longer than originally intended. This project started as a partnership with DESPP, DMHAS and DOC to find a way to handle scheduling since the new CORE system didn't handle this and the old BOSS Time and Attendance system did. DESPP has been using the ATLAS product for several years. DOC continues to work with the vendor and CORE-CT to customize the product to meet DOC's needs. This is still being done. A pilot will be conducted once the testing has been completed.

Estimated Budget: \$0

#### 2. Case Notes

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

**Description:** Case Notes is an existing automated system that currently supports the consideration of offenders for parole as well as the community supervision of inmates and parolees under the jurisdiction of the Connecticut Department of Correction (DOC) and Board of Pardons and Paroles (BOPP). Given its age and current version, the system is limited both in its functional use and ability to pass important offender case information to other criminal justice agencies. Querying of the data for reporting is cumbersome and in most cases impossible. In addition, it is available only to a limited number of DOC and BOPP employees due to the fact that the system can only support up to 290 users.

**Status:** The project is currently on release 2 version 3. The project has become web based and is now available to more staff in DOC as well as BOPP. A new portal has been implemented and is available for staff from other from not only DOC and BOPP but also to other law enforcement agency partners. Work is currently on-going to change the client-server based version over to the web version for the Parole and Community Services Division. Once this is completed then all facets of the system will be web based. This part has taken longer than expected because of the need to provide production support to those groups that have actually been converted to the web version. As a result staff are trying to provide support and develop at the same time and this is causing delays in the development. The completion date for this phase of the project has been moved to March 3, 2014. A reporting tool (SSRS) has been purchased and will be available for reporting. MIS staff has gone to training and have set up the dev, staging and production environments. Staff now has the ability to use dev as a sand box to start learning the product. Additional training on how to use the product will be held in January 2014. Once staff is comfortable we can start working on production data and reports. At the same time a new version will be created to allow restricted access views to our partners in law enforcement. The final release will begin once the web version for the field offices has been completed. The expected completion date is spring of 2014. We have also begun the process of setting up a SharePoint environment which will allow for business intelligence reporting and dashboarding. We have partnered with ADNET to set up the environment. The first session was held in December with business users to go over their needs for the product. Additional session will be held in January.

Estimated Budget: \$775,000

#### 3. Cheshire Campus Network Upgrade

**Description:** As part of the agencies major LAN/WAN initiative, the Cheshire Campus is to have its network infrastructure modernized to allow for greater speed and efficiencies in delivering of applications and their data.

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

**Status:** Work has begun on design of the infrastructure upgrades for the network in Cheshire. Staff have begun the design process. The new SAN has been purchased and will play a major role in this process as will the setup of the temporary DR site at the Maloney Center of Training and Staff Development. Final designs are being completed and installation work should begin in January, 2014.

Estimated Budget \$250,000

#### 4. CISS - CT Information Sharing System

**Description:** The state of Connecticut's Criminal Justice Information System (CJIS) Governing Board is undertaking the Connecticut Information Sharing System (CISS) program to improve information sharing throughout the state's criminal justice community. CISS will result in increased public and officer safety by providing additional and improved information to criminal justice staff when needed. The system will also increase business efficiency by exchanging information electronically between agencies. The timing for this effort is critical, and several key elements for success are currently aligned. The objectives the CISS project are to:

- Conform with Public Act 08.01
- Increase information flow throughout the criminal justice system
- Expand the number of information sharing system partners
- Allow real time data exchange between the primary users
- Improve information management efficient, thereby creating system benefits

**Status:** The budget is \$0 because this is a collaborative effort and it is unknown if there will be any costs besides manpower costs to DOC. DOC has just started to become involved in the design. We will be participating in search release 1 and wave 1 of the project. In search release 1 we are working to collaborate on a way for DOC data to be searched by other CJIS members. We have found a way for CISS to connect to the mainframe to get access to DOC data. CISS is CONNEX to access the data. All of the DOC work has been completed and is in production as of October 1, 2013. CISS still needs to finish on their end. We will be migrating photos over on January 11 with the help of DAS/BEST.

In wave 1 we are collaborating on sharing data from a unified arrest report. The timeline for completion of this is fall of 2014. We have also sent test files to CISS to test the search process. One additional task is that we are working with CISS on including our Pardons data base from the Board of Pardons and Paroles as a notification process to law enforcement when an offender has been granted a pardon so that they can reflect that in their systems.

CISS has informed us that all of the requirements for all of the search releases, 1, 2 and 3 as well as all of the waves, 1-8, must be completed by the end of February, 2014. This could be an issue with certain systems due to staffing levels.

Estimated Budget: \$0

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

#### 5. Department of Correction Electronic Health Records

Description: The Department of Correction (DOC) is proposing to create a Department of Correction Health Portal (DOC-HP) which will provide an electronic health record to facilitate the care of the nearly 17,000 inmate patients within the agency's facilities also to serve as a mechanism to link the agency's healthcare system to the various state agencies, outside community agencies, and external hospitals and clinics involved in the healthcare of DOC's patients. This may include providing, organizing, and/or paying for care to DOC patients both when they are housed within DOC facilities, and when they are not. DOC's healthcare system handles approximately 25,000 intakes and discharges per year. DOC's healthcare system includes but is not limited to general medical care, dental care and mental health and substance abuse/addiction care.

The project is divided into three main components, all of which are closely linked in order to ensure effective and efficient interconnectivity of the systems. The first component involves the purchase and installation of an electronic health record system, within the medical units in 16 facilities across the state, which encompasses all of the areas of care supported by the DOC healthcare system. The second task is to link that health record into the health documentation systems in the relevant state agencies, community services agencies and the community health center clinics in the state that serve DOC's patients when they are released. The third is to create linkages between the DOC healthcare system and outside hospitals and other care providers who see the agency's patients, as well as outside community service organizations that provide other benefit assistance such as housing, case management, etc. It is anticipated that this project will pay for itself within the first three to five years of operation - if not sooner - due to improved operational efficiencies, better management of inmate healthcare and continuity of care, better inmate outcomes (lower rates of recidivism and lower healthcare costs to the state) and avoided legal costs. **Status:** The project received approval from the IT Capital Investment Committee in May, 2013. In June, 2013 \$6 million of the bonds funds were released. In July 2013 we started the process to hire a project manager. Interviews were held in August, 2013 and a project manager was hired and started on October 15, 2013. The next step will to begin meeting with the various customers and putting together the steering committee and then hiring a business analyst. Requests were made on October 21 of the vendors for business analyst resumes. The interview process took place in November and a business analyst was hired and started on January 13, 2014.

The first Steering committee meeting was held on December 16. Representation includes DOC, CMHC and outside agencies with health care connections. A draft RFP has also been completed and will be submitted to DAS by the end of January 2014.

Estimated Budget: \$9,750,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

#### 6. Disaster Recovery/Alternate Data Center Project

**Description:** The scope of this project is to build a disaster recovery site that will allow the IT infrastructure to continue to function in case of a major system outage at the main data center in Wethersfield. The system should have failover capability and should be able to handle the major applications that are running in Wethersfield with very little downtime to the customer base. The project is part of the LAN/WAN bond fund project. There have been discussions concerning the DR site for several years and some preliminary work was begun but the project has moved to the forefront in 2012. Status: The Department had chosen a site on the Cheshire Campus at the Maloney Center for Training and Staff Development. Preliminary design work had been done to make sure this site was feasible. We are also working with DAS/BEST on expanding into one of the new state data centers when they are ready. Until they are we will be utilizing the space in Cheshire. We met with DAS/BEST in July to begin the process of outlining our needs against what BEST can accommodate. After seeing the timeline from BEST we decided that we would proceed forward with a scaled back version of our own DR site in Cheshire. We will use the same location but will not need to do as much construction and set up because this will be a temporary site until the new state site is ready. We are scaling things so that anything that is purchased can be migrated to the new state site. Significant purchases have been made with EMC for a new SAN as well as with Cisco for new switches as well as Cisco blade servers. Funding for this equipment was a combination of funds from the

Estimated Budget: \$1,000,000

#### 7. Distance Learning

**Description:** Setting up Inmate Classrooms at CRCI & Osborn for Distance Learning classes from Asnuntuck. If enough funds are available from this grant, a third site may be set up as well.

LAN/WAN project as well as our new Offender Management Information System.

**Status:** The project is moving forward with the installation of the proper equipment at the pilot facilities. The equipment has been purchased and configured. The wiring has been completed at Osborn CI and the switch should be installed by August. We are currently waiting for the wiring to be completed at CRCI before the switch can be installed and tested.

Estimated Budget: \$29,000

#### 8. Electronic GED Processing

**Description:** Setting up internet connections at all DOC facilities for GED testing to comply with State and Federal requirements that are taking place in 2014. All GED tests are to be electronically taken starting in 2014.

**Status:** Project is moving forward. Meetings have gone well with Education unit as well as SDE reps. Waiting to see exact requirements from the Feds and what exact costs will be. Wireless project will have positive impact on this project.

Estimated Budget: \$30,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

#### Enfield Campus Network Upgrade

**Description:** As part of the LAN/WAN upgrade initiative, the facilities and buildings in Enfield are scheduled to be upgraded and connected to each other to form a network campus.

**Status:** The upgrade in Enfield is on hold while the work progresses on the campus upgrade in Cheshire. As work begins to be completed in Cheshire work will then start to begin in Enfield. The trenching work has been completed and work on the conduit and telephones will begin in late October.

Estimated Budget: \$100,000

#### 10. \$ Offender Management Information System

**Description:** The existing OBIS system is a computerized mainframe based inmate data/tracking system. The current system has been in-place since the early 1970's and as a computer system has reached its useful life expectancy. The intent is to buy or build a comprehensive system that will not only replace OBIS, but will replace the Board of Parole Information System, the Case Notes system, as well as incorporate new functions and features currently captured in Access and other related products.

Status: The project is currently waiting for the final contract to be negotiated between the vendor and the state. DAS has been fine tuning the contract language based on the sections of the RFP. This has been time consuming, but is getting done. The final version was completed in mid-July. A vendor has been chosen and informal negotiations have begun. Now that the contract language is finalized, official contract negotiations began on with the vendor on July 25. An RFP was done and a contract could not be negotiated with the first vendor so DoC had to go back and select another vendor form the list of vendors who responded to the RFP. The contract negotiation has been very slow and at this time DAS does not have a time frame on when these will be concluded and information sent to the AG's office for final sign off. The CMT team is working out the final issues with the contract before it is sent back to the vendor for review. MIS team reviewed and enhanced SLA document as part of this process. MIS also reviewed the project plan that Project Manager has come up with and made my suggestions for changes. Project Manager is hoping the contract will be finalized by the first quarter of calendar year 2014 with the vendor and then costing will be gareed upon before sending to the AG's office for final approval. Several major purchases have been made to allow us to begin getting the environment ready for the vendor once the contract is completed. We have additional storage that is being added, along with new switches and blade servers. As part of this process we were able to save over \$50,000 on the Cisco servers compared with the Dell servers that are on contract. The savings could go much higher as we continue to invest in this infrastructure.

Estimated Budget: \$20,000,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

# 11. ✓ Statewide Automated Victim Information and Notification System

**Description:** Connecticut Public Act No. 08-1 Sec.31 & 32 states the Judicial Branch shall establish and implement a State-wide Automated Victim Information and Notification System to provide automatic notice of relevant offender information and status reports to registered crime victims. The general public will be able to access the website for inquiry purposes. There will be a need for different levels of access for a registered victim, members of the public and state employee administrators.

Notification of offender events to the registered crime victim shall be sent in multiple formats (i.e. beeper, text message, fax, phone or email) as requested by the recipient. The vendor shall provide an automated system that allows for notification parameters to be individually customized.

CTSAVIN product will be designed to be victim sensitive and victim centered. It will be designed to notify victims of crime of court events or impending defendant releases for cases in which they were victimized.

The CTSAVIN will be a service that is an off-site vendor hosted web application. **Status:** The project went into production on November 26. Nightly feeds are being sent to the SAVIN vendor and we are also sending real time updates every 15 minutes through an MQ process. The vendor is now sending out alerts and notifications to anyone who has signed up for these. The last outstanding issue to be resolved is on-call support from DOC. DOC is in the process of working out these details and will have something in place by the end of January, 2014.

Estimated Budget: \$750,000

#### 12. Windows 7 Migration

**Description:** This project involves migrating all of the current equipment we have at DOC that uses Windows XP to Windows 7. In some cases that will mean upgrading the current equipment that is capable and that we have licenses for to Windows 7. In other cases we will have to purchase new equipment to replace old equipment that cannot be migrated to Windows 7. A new image will have to be developed that deals with Windows 7 and can be installed on all of the devices whether they are new or those that can be updated.

**Status:** A new image for Windows 7 is under construction and should be ready by January 2014. 600 Lenovo PC's were purchased in 2013 and can be set up with Windows 7. We also have several hundred devices that are Windows 7 compliant and can be used. We are estimating that we have about 1700 PC's that will have to be replaced and another 100-200 laptops. We have also begun to inventory all of the ACCESS database systems that are being used to see if they can be migrated or if we need to do something special for them. We have put in a request to establish a 120 day retiree position to manage the project and lead the deployment.

Estimated Budget: \$2,500,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

#### 13. Wireless Access at Department of Correction

**Description:** Our proposal to build an agency-wide wireless data network infrastructure would provide wireless connectivity in seven conference rooms at Central Office. It would also include three locations at 24WHR to provide the ability to configure and test wireless connections. Components required include wireless Access Points (AP) that are the actual radios; data wiring to the AP's; a wireless network control system that is licensed according to how many AP's are connected. This proposal would use all 12 wireless licenses purchased. However, the proposed solution is fully expandable in the future to handle hundreds of AP's. If this project was to initially include 13 more additional licenses for future expansion at other locations (e.g., Maloney), the cost would increase by approximately \$3,000. Adding the 13 additional licenses after the initial purchase would cost approximately \$5,000. The AP's could be purchased at any time in the future.

**Status:** The project is on hold through FY14 as DOC works on upgrading network and infrastructure. Once this is all set the project has the funds to move forward.

Estimated Budget: \$35,000

# Department of Developmental Services

1. Eligibility Determination Intake Collection

**Description:** Maintain electronic records for DDS eligibility applications and redeterminations. The DDS mission includes business goals that were highlighted in the "Conversations for Change" workshops held while developing the DDS Five Year Plan 2012-2017. Connecticut families stated that it is not clear who is eligible for DDS services. A COTS scanning and indexing system will also provide the workflow for the evaluation and determination of eligibility status. For those deemed ineligible, their previously submitted documents will be maintained electronically and be readily available for redetermination should circumstances change.

**Status:** Executive leadership and eligibility specialists have stated an immediate (and overdue) need to modernize the eligibility tracking system and eliminate the archive of paper files that are maintained in the event of eligibility status updates.

Estimated Budget: \$50,000

2. HCBS Waiver Case Management System IAPD

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

**Description:** In sum, the scope of the current and proposed DDS HCBS Waiver system includes DDS functionally-specific data processing for each and all of the following conceptual Medicaid Business Process Models:

- Member Management
- Provider Management
- Contractor Management
- Operations Management
- Program Management
- Care Management
- Program Integrity Management
- Business Relationship Management

**Status:** 07/01/13 - Project Steering Committee met with DDS Executive Sponsor. Business Owner scoring results from the prior week configurability labs reviewed. Motion made, seconded, and passed unanimously to designate a primary COTS vendor for the DSS-DDS ID-eligible HCBS Waiver Case Management System (to be configured and developed) and a contingent, secondary COTS vendor. This designation is subject to CMS approval of the Implementation APD (under development) and any concurrent related bids, such as for an Implementation Partner, above CMS thresholds for exemption from prior approval requirements.

#### Estimated Budget: \$20,000,000

#### 3. Quality of Services Review Transformation

**Description:** The technology framework of the application will be adaptable to reviews or inspections throughout state agencies. The mobile workforce will promote acceptance of new tools that solve business issues and requirements. User roles will branch out to include business intelligence, training, scheduling and special interest group collaboration. Quality Monitors will have a quicker and more efficient method to report inspection data. The Quality Monitors will be able to perform more on-site inspections and reduce travel to regional offices. Inspection schedules, reminders and plan of correction follow-up are among the basic metrics for evaluation. The number of inspections completed the timeliness of reporting of citations and plans of correction being accepted will be ready for immediate analysis as opposed to the current method of analysis and reporting.

Status: As of October 2013 the QM Business Unit has a scheduled date for the LEAN process. The Quality Service Review System Team has been meeting with the IT Team on a weekly basis for over 15 months to enhance the data quality of the application for reporting mandates. Therefore the relationships and ability to relay business requirements are mature. The QM team is prepared to work through the system development lifecycle process with detailed requirements to reach new technology and analytical goals for the application, therefore furthering the agency mission.

Estimated Budget: \$363,180

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

#### 4. Global Reporting

**Description:** Global Reporting will run under DDS Global Security web application suite to provide ad-hoc query capability based on consolidated data views. The format will accommodate smart devices.

**Status:** Technology employed is .Net 4.5 to run on Windows 2008 R2 platform. Production systems upgrade in progress to coincide with version 1 rollout.

Estimated Budget: \$249,500

# <u>Department of Emergency Services and Public Protection</u>

#### 1. Agency Helpdesk Platform Upgrade

**Description:** Replacement of an obsolete, unreliable, and failing helpdesk system with an enterprise-class Service Desk Management Platform from BMC/Numara. **Status:** DESPP Service Desk deployed into production on 6/28/13 and will go-live late August/early September after the service catalog, internal testing and staff training are completed.

Estimated Budget: \$185,000

#### 2. Criminal History Modernization Project

**Description:** The current project seeks to modernize Connecticut's CCH, rearchitecting the application and underlying database so that it can meet the current and future needs of the criminal justice community and private citizens in our state. In rebuilding CCH with modern technology, we will be able to provide real-time rap-back notifications to various subscribing agencies; online payments and online requests for background checks integrated into the CCH; better integration with evolving, state-of-the-art information sharing systems, including the Connecticut On-Line Law Enforcement Communications Teleprocessing (COLLECT, the state's gateway to NCIC/NLETS) and the Connecticut Information Sharing System (CISS); technology that is capable of moving toward compliance with federal standards for criminal history systems; and technology that can more adequately address the growing backlog of background checks in our state.

**Status:** We completed some high-level business requirements and flow charts for the project. Also, we surveyed other states regarding their criminal history systems.

Estimated Budget: \$2,869,563

3. Next Generation Identification/Cogent AFIS Upgrade

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

**Description:** The FBI is replacing its current Integrated Automated Fingerprint Identification System (IAFIS). The State Police Bureau of Identification (SPBI) Automated Fingerprint Identification System (AFIS) interfaces with the FBI's system 24x7x365. The State Bureau, by state statute, is required to submit all fingerprints to the FBI's IAFIS. By user agreement, DESPP is required to provide all services that the FBI provides the state to other state agencies, state and municipal PDs and tribal entities. The FBI's replacement system is called Next Generation Identification (NGI). NGI will provide the following enhancements: 1 Latents and Palms, Repository for Individuals of Special concern (RISC), 3. Rap Back, 4. Iris Pilot, 5, Interstate Photo system.

Coupled with the NGI upgrade, the AFIS system must also be upgraded. Every local police department has one or more live scan terminals. The live scan terminals connect to AFIS to submit prints to the FBI's IAFIS system. There are approximately 170 live scan devices in operation. Live scan allows an agency to submit fingerprints electronically. The results of an electronic submission are returned in a matter of minutes. Many state agencies submit applicant and criminal prints electronically using live scan devices. In 2012 there were 173,140 fingerprints through SPBI.

The purpose of this project is to:

- 1. Update the AFIS system to be compliant with the FBI's NGI as required.
- 2. Provide the user agencies with the enhancements the FBI provides to Connecticut.
- 3. Submit palm prints and mug shots to the FBI.
- 4. Transmit enhanced prints at 1,000 BPIs
- 5. Change the Cogent software to allow AFIS to send mug shots and palm prints to the FBI

Status: On hold.

Estimated Budget: \$600,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided

4. Special Licensing and Firearms Registration & Gun Dealer Firearms Authorization Secured Internet Application

**Description:** In the wake of the Newtown shootings, the demand for firearm permits, gun sale authorizations and associated background checks has increased by about 25%. In addition to this increase in demand, there is a continuing expectation that background checks are performed as carefully as possible. Unfortunately, the current information system at the State Police that manages gun sale authorizations, gun permits, and associated background checks for the entire state is old and has very limited e-government (online selfservice) capabilities. The current project seeks to upgrade this information system and provide additional e-government services so that State Police staff can manage the additional volume of permits and ensure that the utmost care is taken in properly vetting each gun sale authorization and permit application. The current project seeks to rewrite SLWRS using the latest Microsoft technology (Java and SQL Server 2012); provide support for online payments for gun permit renewals, online permit-holder verification (allow gun dealers to guery SLWRS and see photos of licensed individuals), and online gun authorizations (allow gun dealers to do online, self-service gun sale authorizations through SLWRS); and provide support for all printed licenses that the Special Licensing and Firearms Unit now performs. In addition, the project will rewrite the interface appropriately with the FBI (via the new COLLECT system) and the new DEEP hunting license system. Collectively, the rewrite will enable the State Police to perform more firearm-related services in considerably less time and also ensure the continuing integrity of those services. The rewrite will ensure that SLFU is wellpositioned technologically to respond to new legislation and the additional demands that this legislation creates.

**Status:** Funding request being submitted to OPM via the IT Capital Investment Program.

Estimated Budget: \$550,000

# <u>Department of Energy and Environmental Protection</u>

1. **\$** eFishing Derby

**Description:** Extend electronic permit application and IBM Case Manager Application deployed at CTDEEP in 2013 to the Fishing Tournament Derby Permit and associated permit programs. Currently, applications are manually submitted, reviewed and processed in a labor intensive, paper based business process. Modernization of application submission and internal processing will more effectively deliver services to constituents while delivering the tools to staff to more effectively and efficiently administer the permitting process.

Status: Finalizing design
Estimated Budget: \$515,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

#### 2. \$ e-Permitting - Stormwater Construction

**Description:** The Office of Information Management (OIM) and the Bureau of Materials Management & Compliance Assurance (MMCA) are currently collaborating on an e-Permitting project to create a one-stop online filing system that will be utilized initially for Underground Storage Tank (UST) notifications and Stormwater general permit registrations. The application will be used by the public to submit and pay for permits and used internally by DEEP for electronic case management (better known as eWorkflow). The system will be extensible enough to add on additional program specific filings in the future. Some of the features of the e-Permitting system include:

- "One stop shopping" for registration and permitting services
- e-Payments including credit card and ACH/e-checking
- e-Signature through secondary challenge questions in compliance with CROMERR
- A "Turbo Tax" look and feel
- User account registration capability
- Internal Workflow for sufficiency review, approval, and overall case management
- Integration with SIMS
- GIS capabilities

This project release is for the Stormwater Construction Application.

**Status:** Go live date 1/22/14 (currently soft go live)

Estimated Budget: \$2,937,438

## 3. \$ e-Permitting - Stormwater Industrial & No Exposure

**Description:** The Office of Information Management (OIM) and the Bureau of Materials Management & Compliance Assurance (MMCA) are currently collaborating on an e-Permitting project to create a one-stop online filing system that will be utilized initially for Underground Storage Tank (UST) notifications and Stormwater general permit registrations. The application will be used by the public to submit and pay for permits and used internally by DEEP for electronic case management (better known as eWorkflow). The system will be extensible enough to add on additional program specific filings in the future. Some of the features of the e-Permitting system include:

- "One stop shopping" for registration and permitting services
- e-Payments including credit card and ACH/e-checking
- e-Signature through secondary challenge questions in compliance with CROMERR.
- A "Turbo Tax" look and feel
- User account registration capability
- Internal Workflow for sufficiency review, approval, and overall case management
- Integration with SIMS
- GIS capabilities

This project release is for the Stormwater Industrial and No Exposure Applications.

#### ✓ - Project Completed

**Status:** Finalizing construction. User acceptance testing to begin in next 2-3 weeks after completion of Stormwater Construction UAT.

Estimated Budget: \$2,937,438

#### 4. **✓\$** e-Permitting - Underground Storage Tanks

**Description:** The Office of Information Management (OIM) and the Bureau of Materials Management & Compliance Assurance (MMCA) are currently collaborating on an e-Permitting project to create a one-stop online filing system that will be utilized initially for Underground Storage Tank (UST) notifications and Storm water general permit registrations. The application will be used by the public to submit and pay for permits and used internally by DEEP for electronic case management (better known as eWorkflow). The system will be extensible enough to add on additional program specific filings in the future. Some of the features of the e-Permitting system include:

- "One stop shopping" for registration and permitting services
- e-Payments including credit card and ACH/e-checking
- e-Signature through secondary challenge questions in compliance with CROMERR.
- A "Turbo Tax" look and feel
- User account registration capability
- Internal Workflow for sufficiency review, approval, and overall case management
- Integration with SIMS
- GIS capabilities

This project release is for the Underground Storage Tank Notification

**Status:** eFiling portal and internal electronic case management system are now live

Estimated Budget: \$2,937,438

# 5. Municipal Solid Waste and Recycling

**Description:** The existing Access Solid Waste Database tracks & analyzes solid waste & recycling data submitted to DEEP by municipalities & permitted solid waste facilities (facilities, waste-to-energy facilities, solid waste transfer stations, construction & demolition waste volume reduction plants, landfills, etc.). The system needs to either be upgraded or replaced to:

- 1. Accommodate changes implemented in the last ten years in the solid waste infrastructure regarding: a. Types of materials reported accepted and processed at specific types of reporting solid waste facilities; b. Changes to municipal recycling reporting requirements; c. Data quality issues
- 2. Provide for electronic reporting web based or other

**Status:** Working with selected vendor to refine business requirements.

Estimated Budget: \$450,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

#### 6. \$ PURA E-Filing System

**Description:** Overview

Serve customers (Utility companies, citizens, law firms, other businesses) through a Web-based system allowing the submission / tracking of all electronic requests/complaints/dockets (documents) providing customers with ease of access to information. All submissions will be electronically routed, tracked and processed within PURA/BETP through more efficient / leaner processes. Purpose

Ease of use for the public to submit, track, and search for information online and expedite the processing of matters/dockets resulting in cost savings.

Importance

In alignment with the mission of PURA to balance fair utility rates for consumers with profitability to shareholders while ensuring quality of service: filings from utility companies are processed more efficiently resulting in quality decisions and reduction in regulatory lag.

#### Outcomes

Intuitive filing and searching of information for the public. Flexibility and adaptability to changes in business requirements. Scalability to other businesses within DEEP. Improve document control, tracking and security of public and confidential information. IT resources will be leveraged by moving this from a non-standard document management software application to the State's current standard IBM's Case Management product.

#### Approach

Implement business process and technological changes / efficiencies to the current business process that were identified by our project LEAN team event conducted in May 2012. Business requirements are currently being identified during weekly project meetings. Technologically, we will be taking advantage of the State's newly acquired software products; E-Forms and IBM's Case Management. This approach will reduce State staff time by 90% for searching documents and reduce the approval process for routine documents by 70%. 100% of PURA's matters will be tracked electronically.

**Status:** Design kicked off in September 2013 with HCL America. We have 11 JAD sessions scheduled through March 2014 to complete the Design phase.

Estimated Budget: \$2,770,077

<sup>✓ -</sup> Project Completed

#### 7. \$ Radiation eFiling and Case Management

**Description:** Leverage the current ezFile system by adding interfaces to support the submission, processing and review of Radiation Diagnostic and Therapeutic X-ray (DTX) and Radioactive Materials and Industrial X-ray (RMI) registrations for the Bureau of Air Management. This project will utilize the existing system architecture and web portal deployed for DEEP e-Permitting (ezFile). A browser-based application for the on-line registration and fee payment for owners/operators of radiation producing devices and/or materials will accomplish several key business objectives for the DEEP: one-stop shopping for registration services (filings) by providing online access to facility specific information to allow confirmation of its accuracy, updates, and new facility registration; acceptance of e-payments; e-Signature through secondary login; and workflows which can be easily configured to work between internal staff as well as with external customers and to interface with existing enterprise systems.

Status: Currently procuring selected vendor

Estimated Budget: \$646,824

## 8. ✓ Real-time Air Quality Website

**Description:** To provide real-time air pollution data and forecasting information to the current DEEP website. Currently, DEEP does not have the capability to retrieve and display real-time data on its website from data currently retrieved and stored on an in-house server. States such as New Jersey, Washington, Idaho, Maryland and Hawaii currently have web pages with this capability. Making this type of information instantly available to the citizens of Connecticut is a critical need for those who may suffer the negative health effects on days with elevated pollutant levels. Also research institutions use our historical data and this was specifically requested by UCONN in a 2010 LEAN event.

**Status:** Project complete **Estimated Budget:** \$200,000

# 9. **\$** Sites Case Management System

**Description:** The tracking of the resolution of spills to the environment from first reported to final cleanup is handled by 3 separate bureaus that utilize four (4) separate Microsoft Access databases.

Status: Defining workflows and gathering business requirements.

Estimated Budget: \$2,500,000

## 10. \$ VOIP (Voice over IP telephony) implementation

**Description:** VOIP (Voice over IP telephony) implementation at DEEP headquarters and major satellite offices.

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

**Status:** Procurement of hardware and services delayed due to negotiations with telecommunication service providers prior to finalizing project proposal (1.5 month delay). A purchase order was issued to primary vendor, Altura, on 5/17/13. Project kick-off meeting with DEEP, DAS/BEST, and Altura staff held on 6/12/13 to define project roles and responsibilities and proposed schedule. Project completion date adjusted to reflect delay in procurement. Financial status is \$300,000 expended and an additional \$900,000 encumbered to date.

Estimated Budget: \$1,500,000

# <u>Department of Labor</u>

1. Appeals Scheduler

**Description:** Design and implement an Appeals online docketing and scheduling system.

**Status:** IT/Vendor reviewing requirements, conducting data requirements analysis and started construction.

Estimated Budget: \$1,600,000

Desktop Management System Replacement (Numara)

**Description:** Implementation of an integrated IT service and asset management platform to replace legacy system. System includes robust features that will assist IT in streamlining workflow processes and improve ability to deliver services. **Status:** IT Help Desk component is in production. Agency-wide implementation on schedule.

Estimated Budget: \$140,000

3. Employer Electronic Filing

**Description:** CT employers are mandated to file tax information electronically. **Status:** Business requirements is targeted to complete on November 8, 2013

Estimated Budget: \$500,000

4. Financial Accounting Systems

**Description:** Modification of various financial accounting systems and reports to enable the Tax Division to accurately account for and report transactions within the UI program.

Status: Vendor continues to develop reconciliation programs.

Estimated Budget: \$193,286

5. HIX Project

**Description:** To develop a data exchange process to assist the HIX in performing income verifications for eligibility and enrollment purposes.

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

**Status:** DOL is working with DAS BEST and AccessHealthCT to facilitate the sharing of confidential UC data with the Exchange. DOL has received the necessary clarification from USDOL and is proceeding with providing AHCT with direct access to such data. DOL is also working on statutory modifications to reflect this exchange.

Estimated Budget: \$50,000

#### 6. SSA Interface

**Description:** Utilizing pre-existing DSS interface to identify and validate the SSNs for individuals who are filing or can potentially file but have not had their SSNs validated.

Status Phase 1 completed. Phase 2 construction is in progress.

Estimated Budget: \$0

#### 7. UC Fraud Penalty Project

**Description:** UIPL 02-12 federally required changes: 1) Imposition of monetary penalties of at least 15% for cases of fraud overpayment occurring after 10/21/2013. 2) Prohibit non-charging of employer UC Tax accounts in cases where the information and this failure leads to an improper payment. 3) Adds a definition of newly hired employee.

Status: Phase 1A - Implemented on 9/28/2013

Phase 1B - In construction. **Estimated Budget:** \$1,000,000

#### 8. Ul Modernization

**Description:** The department will work directly with the vendor in an effort to define the UI, Tax, Benefits and Appeals core system that exist currently on the mainframe in an effort to identify strategies to migrate to .net

Status: Project kicked off on October 4, 2013.

Estimated Budget: \$3,000,000

# 9. Workforce Development Business System

**Description:** CTDOL wishes to engage a contractor to furnish, install and host the necessary software and hardware to provide a single cost effective Web based case management system to better serve clients and comply with Government mandated reporting requirements.

Status: Contract negotiations between Vendor and DAS/BEST.

Estimated Budget: \$1,000,000

# <u>Department of Mental Health and Addiction Services</u>

#### 1. Critical Incident

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

**Description:** The Critical Incident (CI) application will track serious, high-profile incidents at a Provider that affect DMHAS. These types of incidents typically involve dangerous or criminal situations, and often end up being covered by the media. Providers will only be able to enter Critical Incident data for their own site, and can only view Critical Incidents that occurred at their own site. **Status:** Requirements complete, final review and signoff by business expected 7/1/2013. CI will be an addition to DDaP, so Design is partially complete.

Estimated Budget: \$200,000

#### 2. CVH Campus Infrastructure

**Description:** There are 13 buildings on the CVH Campus and the current MM fiber is end of life and has exceeded its distance in many locations. We have connections dropping and poor performance in some areas. It is critical that we re-do the infrastructure with technology that is standard and in best practice. Our conduits are clay and have collapsed at one location. We need to run new conduits and have a secure and sound infrastructure so that we don't risk jeopardizing loosing connections, performance or integrity as our end users rely on our systems for communication, clinical decisions, clinical support, medication dispensing etc...

**Status:** Currently in design phase and taking advantage of any projects that involves trenching or digs so that we can accomplish some technological work while the ground is open. Looking at designs and drawings.

Estimated Budget: \$2,000,000

#### 3. DOJ - Department of Justice

**Description:** CVH has engaged in a 4 year settlement agreement with the DOJ. We have an IT team dedicated to this project to meet the needs of the settlement agreement. As part of the 4 year settlement agreement with the DOJ, CVH has hired consultants to create applications and systems to help manage and collect data so that CVH can analyze and trend data to help us server the clients in our care.

**Status:** Modifications have been implemented in several applications to more efficiently collect and report on information specific to the DOJ initiative.

Estimated Budget: \$2,000,000

# 4. Health Information Technology\Electronic Medical Record

**Description:** DMHAS is looking to replace their current systems and methods with a fully functional, enterprise-wide EHR (Electronic Health Record) solution. DMHAS expects to implement the EHR incrementally over a number of years based on facilities, programs and/or functions across the entire enterprise. The EHR will include, or have the capability to include, the following modules: Recovery Treatment Plan, Preadmission and Admission, Medication, Order Entry, Assessment and Progress Notes, Referral, Discharge, Billing, System Administration, Pharmacy-CPOE, Pharmacy – Inventory and Dispensing, and Reporting.

#### ✓ - Project Completed

**Status:** 01/22/13 - The CT Attorney General's office is reviewing the final Vendor contract. Anticipating sign-off by 2/2013.

06/07/13 - Contract has been reviewed and signed-off by DMHAS, DAS, CT Attorney General's office and the Vendor. DMHAS is working with the Vendor on the Business Requirements for Phase 1.

Estimated Budget: \$4,200,000

## 5. MS Office 2010 Project

**Description:** Upgrade Office 2003 to Office 2010, Upgrade Windows XP to Windows 7 Desktop Operating System, train end users and technical staff. Office 2003 and Windows XP will no longer be supported by Microsoft. DMHAS will be moving to supported platforms for both Office Documents and Desktop operating system. This will allow DMHAS to maintain supported and continued high level of service from a Desktop and Document management perspective. **Status:** Installed and configured Microsoft System Center Configuration Manager. Installed Agents on all workstations at DMHAS. Created Office 2010 Application package for automated delivery to workstations. Created workstation upgrade image to move from Windows XP to Windows 7.

Estimated Budget: \$1,309,000

#### 6. Provider Quality Report

**Description:** The Provider Quality Report is a dashboard style report which details treatment types, demographic information and outcomes for all DMHAS funded agencies and programs in an easy to use format. The report will be posted on the internet quarterly for any interested parties to view.

**Status:** Dashboard style Report has been developed. Report for FY12 was sent to Providers. Minor modifications made for FY13 report; in testing phase.

Estimated Budget: \$200,000

# 7. Vacancy Management System\Mental Health Assistant Transfer List

**Description:** Vacancy Mgt. System (VMS) - The primary goal of the Vacancy Management System is to reduce the amount of time for recruitment, selection and placement of applicants. The application shall create efficiencies in the hiring process by automating the tracking process for approved positions, by the original, unique PCN until a position is filled.

Transfer List - The primary goal of the MHA1 Transfer List is to reduce the amount of time for recruitment for the Mental Health Assistant 1 position and allow the applicants to manage their own movement within the position. The application shall create efficiencies in the hiring process by automating the current MHA1 transfer list process.

**Status:** VMS and MHA 1 Transfer List are in production. In the process of filling 30 open MHA1 positions using the transfer list. Currently working on modifications for the Affirmative Action Plan. Next step is to expand beyond MHA1 positions.

Estimated Budget: \$250,000

#### ✓ - Project Completed

## 8. VMWare \ Mobile Storage Devices

**Description:** VMWare View horizon implementation. The business goal is to provide secure remote access to DMHAS network resources from a variety of client OS's connecting from non-state network points or, roaming locations in State facilities. System design will address both roaming business access needs and deployment of DMHAS resources during a crisis or disaster situation.

Status: Business issues and business requirements.

Estimated Budget: \$107,175

# Department of Motor Vehicles

#### 1. CIVLS

**Description:** Improve timeliness and responsiveness to Connecticut's citizens and DMV Stakeholders and Business Partners. Streamline and standardize business processes. Standardize and integrate business and systems processes. Modernize all agency-wide systems and supporting technologies.

**Status:** • Infrastructure is in place

- •License and Managed Regulated Business is in production
- •Web work for the above is in production.
- •Design work for R2 completed and preparing for UAT.
- •R3 is in design.

Estimated Budget: \$26,000,000

#### 2. Quick Service Center

**Description:** Design and implement a web based scheduling, payment and testing system to enhance customer service by balancing the work load in branches by regulating the flow of customers.

**Status:** Phase 1 was successfully implemented in May 2012 with a 98% customer satisfaction ratina. Working on Phase 2.

Estimated Budget: \$700,000

#### 3. \$ Real Time Insurance Verification

**Description:** This project will establish a system that will allow motor vehicle insurance coverage to be verified on line in real time by DMV employees, police officers and any other authorized individuals.

**Status:** The agencies, DMV, DESPP and DOI, have begun to work on this project. A project team has formed and project manager identified. The project team has contacted numerous states that currently have similar processes. An RFI was issued and the project team is reviewing the responses. An RFP is being developed.

Estimated Budget: \$600,000

# 4. THE DLID system upgrade - Central Issuance

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

**Description:** Issue RFP and select new Driver License and Identification Card software vendor, design and implement secure and Real ID compliant license issuance system, including central issuance of all credentials., Integrate with the host system.

**Status:** •RFP completed and issued in December 2012 •Evaluation Committee made initial selection 6/24/12

Estimated Budget: \$1,000,000

# <u>Department of Public Health</u>

 Long Term Care Applicant Background Check Management System

**Description:** The ABCMS is a web-based program which will expand background check processes by requiring that newly-hired direct care employees of long-term care providers obtain fingerprint-based criminal history records checks prior to employment.

**Status:** -Currently in development

- -MOU has been signed with DESPP, and DPH
- -DPH has reviewed and customized the delivered application and SQL database software (from CNA and Innovative Architects)
- -Cogent has been engaged by DESPP as the developing consultant for the project
- -DEV and TEST environments created at DPH
- -Staging and Production Environments created at BEST
- -Development of interfaces between agencies is ongoing with weekly development meetings/calls.

Estimated Budget: \$2,812,066

# 2. \$ Health Information Exchange

**Description:** To facilitate secure health information exchange across the care continuum that supports patients' health needs at the point of treatment by providing immediate, direct and ongoing links between patients, their complete health records and their attending providers.

**Status:** Infrastructure required to complete the DPH Message Bus and interfaces associated with HL7 message testing as well as EHR and ELR message processing are at various points of deployment at BEST as well as within DPH.

Estimated Budget: \$7,200,000

## 3. ✓ Replacement of aging network infrastructure

**Description:** To replace obsolete, unsecure switch infrastructure with new fully supported equipment in order to improve security and network performance for internal agency users as well as external customers using DPH systems.

Status: Project Complete
Estimated Budget: \$600,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

## 4. Sexually Transmitted Disease Reporting Portal

**Description:** The goal of this project is to transition sexually transmitted disease (STD) data from the current outdated desktop-based stand-alone database into the modern web-enabled application (CTEDSS) that is being used to support other infectious disease data and case management by the Department of Public Health (DPH). This transition will allow us to modernize the STD database, add additional functionality needed to meet expanding program needs such as case follow up and tracking, add the ability for external users such as field-based staff, local health departments and healthcare providers to access the data remotely, and add the capability for electronic laboratory reporting.

**Status:** Capital Investment brief has been approved for funding \$673,000 of the development costs.

Estimated Budget: \$874,400

## 5. Virtual Desktop

**Description:** DPH is in the process of piloting the virtual desktop environment in order to better manage, track and deliver services to users. The VDI environment will provide more efficient handling of software and asset management and will offer better management for desktop services and applications, better security, compliance and standardization.

**Status:** Currently piloting virtual desktops infrastructure technology.

Estimated Budget: \$100,000

# 6. Vital Records -- State and Territorial Exchange of Vital Events (STEVE)

**Description:** Install the STEVE communications server which uses PHINMS for secure exchange of vital records in standard formats to comply with the Interjurisdictional Exchange (IJE) agreement and federal reporting obligations. **Status:** All project specs are in place and federal contractor SMS has been engaged in discussions. Project plan has been submitted to BEST and is under review.

This project has been formally submitted to the BEST Intake process - Project #252968.

Estimated Budget: \$25,000

## 7. Vital Records Birth Registry System

**Description:** The current Oracle based birth registry system is being updated to a web based technology and an SQL database to streamline birth registration and provide compliancy with CDC Vital Events reporting requirements.

**Status:** Funds have been acquired for the initial phase. Purchase order has just been negotiated with ManTech International to provide the identified software for the project. Construction Phase and DEV/TEST build out, in the DPH Computer room, will start in September 2013.

Estimated Budget: \$1,092,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

#### 8. Vital Records Death Registry

**Description:** Convert the current Microsoft Access database death registry system from a paper based process to web based technology with an SQL database. This project will integrate the Vital Records Birth Registry System with Death Registration and Point of Service. Provides streamlining for death registration, linking of birth and death records, and provides compliancy to CDC Vital Events reporting requirements. Conversion of historical data will be included in this project.

**Status:** Capital Investment funds have been requested for this project. Current Birth Registry is in active development phase. This Module is scheduled to be implemented immediately after the Birth registry is live. Currently CT Vital Records Bureau has completed initial Business Requirements and Contracted with ManTech Inc. for the Birth Registry application. We anticipate this contract will be renegotiated and extended to include the Death registry.

Estimated Budget: \$2,412,224

#### 9. WIC - EBT integration Program

**Description:** 1 - Upgrade the new WIC MIS system to issue Electronic Benefits for specific food items (not cash dollar values). Replacing the current paper food vouchers

- 2 Coordinate new retail product and price lists with all authorized WIC vendors in the state of CT.
- 3 Program EBT reader devices, in partnership with DSS benefits programs; in all retail grocery stores to accept USDA food benefits redemptions.

**Status:** IT Capital grant funds have been requested.

Negotiations are underway with DSS for co-use of terminals for SNAP. Implementation is dependent on upgrade of base WIC MIS system and EBT contract award.

Estimated Budget: \$3,609,749

# 10. WIC MIS modernization project

**Description:** This project is to install and customize existing public domain software (currently in use in several neighboring states) to use a MS-SQL database platform and .net web based user access through local browsers. This will require new centralized hardware infrastructure at BEST and deployment to all 24 WIC regional offices.

**Status:** This project is U.S. Department of Agriculture funded. Grants have been obtained and we are working with DAS Procurement office to release an RFP (as per federal guidelines) to contract the services.

Estimated Budget: \$4,641,434

## 11. Windows 7 upgrade

**Description:** Upgrade the remaining 250 Windows XP desktops to the Windows 7 Operating System.

Status: IT Capital grant funds have been requested

#### ✓ - Project Completed

Estimated Budget: \$180,000

# <u>Department of Rehabilitation Services</u>

1. \$ Integrated Consumer Service and Reporting System

**Description:** The purpose of the Integrated Consumer Service and Reporting System project is to drive expense reduction and agency efficiency through the implementation of a common technology platform, shared data, shared services and the ability for consumers to start the program referral process online.

**Status:** We have recently hired a contract Project Manager, and once he is onboard in early November, we will be bringing on three business analysts. The three business analysts will be gathering the business requirements from multiple programs within DORS, designing shared processes across these programs and creating an RFP for a new Case Management System.

Estimated Budget: \$5,315,595

# <u>Department of Revenue Services</u>

1. Agency Server / Storage replacement project

**Description:** Replace aging servers and SAN storage with newer technology.

**Status:** Equipment received.

Planning for software installation.

Migrating services from old servers and storage to new equipment.

Estimated Budget: \$736,285

2. Scanning, Imaging, Workflow, & Document Management

**Description:** Automation of the paper processing functions within the agency Scanners

Document Management Software

**Status:** Defining the Business Issues, requirements to implement an automated workflow process with paper returns processing and correspondence.

Estimated Budget: \$0

3. Telecommunication Equipment upgrades

**Description:** Upgraded the DRS phone systems and provide additional software functionality to efficiently respond to taxpayer phone calls.

**Status:** Equipment and software are ordered. Software upgrades are scheduled and equipment replacement timeframes are defined.

Estimated Budget: \$639,000

4. Windows 7 & Office 2013 upgrade

**Description:** Upgrade the current Windows and Office standards from Windows XP Professional to Windows 7 Enterprise and Office 2003 to Office 2013.

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

Status: In progress

Estimated Budget: \$550,000

# <u>Department of Social Services</u>

#### 1. ConneCT

**Description:** Provide an interface for clients to prescreen for services, lookup and review case information, and submit applications, changes, and renewals via web based and IVR access.

**Status:** There are 7 releases, 5 of which are in production now. The 2 remaining are in Testing and on track (GREEN).

Estimated Budget: \$27,000,000

#### 2. \$ Integrated Eligibility Project - Tier 1

**Description:** Tier 1 will implement Modified Adjusted Gross Income (MAGI)-based Medicaid and CHIP eligibility determination rules as required by the Affordable Care Act (ACA) by 10/1/13 as part of a combined Health Insurance Exchange (CTHIX) and eligibility implementation referred to as CT HIX/Tier 1.

**Status:** Planning and Design phases of the program are currently 91% and 90% complete respectively, while Development is 73% complete.

**Estimated Budget:** \$108,000,000

## 3. \$ Integrated Eligibility Project - Tiers II & III

**Description:** The Integrated Eligibility Project will support eligibility and case management functions for the State of CT's health and human services related programs.

Tier II adds the remaining DSS medical eligibility rules (including Aged, Blind and Disabled (ABD), Medically Needy, and long Term Care) as well as the case management capabilities for all of DSS' medical programs.

Tier III adds the eligibility and case management for the remaining Eligibility Management Systems (EMS-the legacy eligibility system) programs including TANF (called Temporary Family Assistance - or TFA in CT), SNAP, Summer Electronic Benefit Transfer (SEBT), State Administered General Assistance (SAGA), State Supplement to ABDs, and Refugee Assistance. Tier II includes the functionality required for the final shutdown of EMS.

Status: Planning phase

**Estimated Budget:** \$100,000,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

# <u>Department of Transportation</u>

#### 1. Exor

**Description:** The implementation of Exor software will provide greatly enhanced Asset Management capabilities for the DOT. Exor is a software suite for Transportation Asset Management provided by Bentley Systems. Bentley is a leader in the Transportation Industry, and is widely used at the DOT. Our CVISN permitting system provided by Bentley is heavily relied upon by the trucking industry and Bentley's ProjectWise solution is in daily use throughout the Bureau of Engineering. This project is seen as a continuation of the Bentley ProjectWise project which contains much of the DOT assets, thus ProjectWise and Exor will become tightly integrated.

Exor will provide a trusted single data source for the synchronization and reconciliation of associated asset and network changes. This single source of data will utilize a common LRS (Linear Referencing System) protocol to establish a foundation for real-time, or near real-time data exchange between selected management systems. The goal is to develop a system that will meet the following foundational requirements:

- 1. Provide a single cartographic highway network; one map representing a single source of trusted data.
- 2. Capability to maintain a cartographic highway network that meets Department linear referencing and routing requirements.
- 3. Provision of a geospatial asset data warehouse for both on network and off network assets.
- 4. Replacement of the Roadway Information System (RIS), and a phased approach for integrating with other existing CTDOT Management systems as specified.
- 5. Address reporting requirements.
- 6. Geospatial and LRS Integration with the Department's ProjectWise Online document management system.
- 7. Web publishing and dashboard reporting capabilities

**Status:** Currently waiting on Bentley to deliver the final version of the System Design and data model by the end of January.

Update: 3/21/13 - Phase one of the Design Phase completed. Steering Committee reviewed and approved the scope proposal from Bentley for Phase 2 of the Design Phase of this project. Phase 2 work will begin approximately on 6/1/13 and will take 9 months to complete.

Update 6/5/13: PO for Phase 2 issued on 6/4/13. Work on phase 2 will now begin.

Estimated Budget: \$2,000,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

# Division of Criminal Justice

#### 1. Case Management Project

**Description:** This project is to provide a system solution to support the statewide Criminal Case Management needs of the Division of Criminal Justice (DCJ). The product is to include a central repository of criminal case data to be shared statewide by all DCJ offices and units via a browser based end-user interface with role based access security.

**Status:** An RFI was issued and vendor demonstrations were scheduled. We have finalized the Business Requirements for the RFP and are now in the process of finalizing the Business Process Workflows. The next step will be to issue the RFP.

Estimated Budget: \$10,000,000

# Division of Public Defender Services

## 1. \$ CISS Readiness/Case Management Project

**Description:** This project is to provide the Division of Public Defender Services (DPDS) with a dedicated case management system in order to integrate with the Connecticut Information Sharing System (CISS), provide a case management system that will give DPSDS attorneys and staff access to key information and information sources, and create standardized attorney and staff information tools across the Agency.

**Status:** The RFP process has been completed. The highest scoring vendor is scheduled to provide a demonstration to our Agency in the first week of November, 2013.

Estimated Budget: \$9,626,671

# Office of Governmental Accountability

#### ✓ eCRIS

**Description:** CRIS enables candidates, PAC and political party committee chairs and treasurers to electronically submit required committee registration information and campaign finance statements detailing the receipts and expenditures of the committee. One of our primary goals is to ensure compliance with the requirements of the new laws, and eCRIS provides its users with prompts to facilitate compliance. As noncompliance can result in the imposition of significant financial penalties, eCRIS provides users with greater assurance that requirements are satisfied.

Status: Regular maintenance, and update as required with law change.

Estimated Budget: \$900,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

# Office of Policy and Management

## 3. **✓\$** Criminal Justice Lifecycle Grants Management System

**Description:** The Criminal Justice Policy and Planning Division of OPM (OPM/CJPPD) is purchasing a Lifecycle Grants Management Solution (LC-GMS) that encompasses beginning to end management and administration of grant programs, sub-recipient grant projects and/or contracts in a workflow driven, scalable, user configurable, secure, enterprise capable system.

**Status:** The project is in the implementation phase.

Estimated Budget: \$773,285

#### 4. OBIEE Analytic and Reporting Implementation

**Description:** Implementation of Oracle 11.1.1.7 Business Intelligence Applications. To implement a new analytic reporting tool to improve management efficiency and effectiveness for timely reporting. Integrate Results-Based Accountability framework into the biennial budget process. Design statistical and graphical interactive dashboards, real-time data, ability to view dashboards and reports on mobile devises and tablets.

**Status:** OBIEE, ODI, and OBIA application has been installed in the DEV (development environment). The OBIEE system configuration has begun this week for the Human Resource analytics (HRMS). Testing of these Reports and Dashboards will commence next week. Staff training continues for the month of October. Additional training is scheduled for November 2013.

Estimated Budget: \$6,500,000

# Office of the Attorney General

## 1. Document Management System Upgrade

**Description:** This is the design and implementation of a Document Management System (DMS) that will be replacing the agencies existing legacy system. The key feature is integration with the Legal Matter Management.

**Status:** The frame work is being setup to the specifications identified in the design phase.

Estimated Budget: \$437,000

## 2. Legal Matter Management

**Description:** This is the design and implementation of a Commercial of the Shelf (COTS) Legal Matter Management solution with a flexible architecture. It will be replacing an existing legacy CaseTrack system. This solution requires a direct integration with the new DMS.

**Status:** We are reviewing existing business processes to assist in the design of the legal matter management software.

Estimated Budget: \$466,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

# State Department of Education

## 1. DCF Data Exchange

**Description:** To build an automated system for exchanging student level data with DCF.

Status: Integrating final data elements.

Estimated Budget: \$250,000

#### 2. DCS Application Re-write

**Description:** Due to the Governors consolidation for Construction Services, the Department of School Construction was spun off from SDE. The associated IT application needed to be re-written so DAS can support the system for DCS.

Status: Application coding in progress.

Estimated Budget: \$250,000

#### 3. Direct Certification

**Description:** Federally funded project to automate the certification of free and reduced lunch students to meet new federal certification percentages.

**Status:** Building the web portal for the system.

Estimated Budget: \$1,000,000

#### 4. P20W Information System pilot

**Description:** Federally funded pilot project to link PreK, K-12, Higher Education and Labor data. A federated data system based on the CT Health Information Network (CHIN) is being used. Project management through the Board of Regents.

Status: The system is being tested

Estimated Budget: \$500,000

## 5. School Interoperability Framework

**Description:** Federally Funded project which uses an education centric data collection standard framework to automatically collect district student data. The collection of district student data at the state level is legislated.

**Status:** We are in the process of rolling out the solution to the end users.

Estimated Budget: \$500,000

## 6. Smarter Balanced Online Assessment Testing

**Description:** To map out the needed minimal specifications for computers and network speed per Public School to meet the Smarter Balanced Online Assessment testing and to help those districts who do not meet those specification either through technical and/or process support.

Status: Phase two mapping completed.

Estimated Budget: \$400,000

- ✓ Project Completed
- \$ IT Capital Investment Funds provided

# Workers Compensation Commission

#### 1. eFile

**Description:** WCC's eFile project will transform the Commission's claim and hearing processes from being paper dependent to completely paperless.

**Status:** Not started

Estimated Budget: \$5,500,000

<sup>✓ -</sup> Project Completed

<sup>\$ -</sup> IT Capital Investment Funds provided